

BRIEFING Operations Leaders

Monday 25 November 2024



HSF, Exchange House, Primrose Street, London EC2A 4ZEG

Draft day shape, subject to change

08.00am-08.30am	BREAKFAST AND NETWORKING			
	Grab a coffee and croissant, and connect with your peers!			
08.30am-08.40am	WELCOME			
	<i>Richard Brent, head of content, Briefing</i>			
08:40 – 08:50	Welcome from our hosts HSF			
08.50am-09.20am	KEYNOTE: Where next for the economy?			
	How will the new Labour government, looming US elections, and conflict in the middle east and Russia impact the UK economy? How fast will interest rates and inflation fall in the coming year? Our speaker will assess key considerations for operations leaders as they plan for the coming year.			
	<i>Nick Forrest, partner - policy, regulation and economics, Baringa</i>			
09.30 – 10.15 am	ROUNDTABLE: BUSINESS TRANSFORMATION			
	Choose a table and share your perspective on the strategic challenges around business transformation.			
	Doing more with less: driving productivity with AI and tech	Data strategies – taking a business-wide approach to making data accessible across systems and teams	Tech adoption and working collaboratively with clients to deliver innovation	Creating structures and processes to deliver business transformation in an era of change
10.15 – 10.35	COFFEE BREAK			
10:35 – 11:15	PANEL: Turning sustainability into growth			
	Sustainability is increasingly a mandatory focus for firms of all sizes, but when embraced and strategically executed with thought it can save firms £££, attract new clients (and new revenue streams) and be a major differentiator for your business.			
	<ul style="list-style-type: none"> • Integrating sustainability initiatives across the business • Counting carbon: who should be recording and analysing carbon data? How should other functions like finance be involved? • Making sustainable initiatives pay • Taking staff and clients on the ESG journey • Working with external vendors 			
	<i>Nicky Sinker, carbon accountant, Auditel</i>			
	<i>Jan Williams, senior sustainability and climate change manager, HSF</i>			
11.15 – 11.45am	FOCUS: Keeping pace with cyber risk			
	The cyber risk for law firms has escalated at pace in the past year, arguably posing the number one risk for business, yet according to research last year 65% of law firms have been a victim of a cyberattack, yet 35% of firms don't have a cyber			

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	mitigation plan in place. This session will examine the current landscape, how firms can protect themselves, and how to respond in the event of a breach.		
11.45 - 12:25pm	CREATING CULTURE ROUNDTABLE Choose one of the topics to understand how your peers are creating a working culture for the new hybrid era		
	Adapting to a new world of workplace needs <ul style="list-style-type: none"> - Neurodiversity and inclusivity – balancing needs at home and in the office - Structure and process for hybrid teams - Innovative money-saving real estate workspace initiatives 	The legal workforce of the future: <ul style="list-style-type: none"> - Salary expectations vs work/life balance - Innovative benefits to combat the salary curve - Increasing employee satisfaction through a technologically seamless work experience 	Values and purpose: <ul style="list-style-type: none"> - Does your firm have a clear purpose and value-set? - How do values translate into everyday culture? - How your values impact client work and client choices - Embedding values in the supply chain
12:25 – 12:55pm	CLOSING KEYNOTE: Finding opportunities in an volatile world Despite the volatile, uncertain, complex and ambiguous (VUCA) state of the legal environment there are opportunities and competitive advantages to be seized for those with vision and agility. What are the attributes and mindset needed to thrive in a VUCA environment? How can firms find opportunity in an uncertain world? <i>Greg Jackson, director, strategy and business transformation – legal, PwC</i>		
12:55 – 13:00pm	CLOSING REMARKS <i>Richard Brent, head of content, Briefing</i>		
13:00 - 13:45pm	EARLY LUNCH		