

Beautiful, Cognitive and Chatty

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How much legal work is about
Understanding
Interpreting
Explaining
Arguing?

How much legal work is
Boring
Repetitive
Unproductive?





computers that help
"What every business needs is more people ~~who~~ think."

Beautiful Software

Cognitive

Understanding

Reasoning

Learning

Interacting

BUSINESS INSIDER UK FINANCE

RBS is launching an A.I. chatbot called 'Luvo' to help customers

Dear Wilma-014 12

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Royal Bank of Scotland (RBS) is launching a new online "chatbot" that will answer customers' questions online and help direct them to the right place.

The new online tool, dubbed "Luvo", will begin helping some of the bank's customers online from December, according to an emailed statement sent to Business Insider.



Jane Howard, Head of Personal Banking, Royal Bank of Scotland

"Luvo frees advisors from spending time on simple, easily-addressed queries so they can help customers with more complex issues and questions — improving the experience of both parties."

Chatty or Conversational

More than Words



Watson sees...

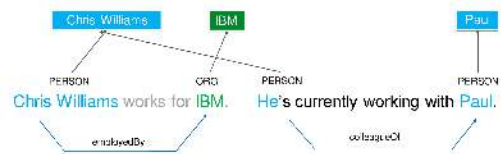


Classes	Score	Words	Score
race car	0.86	it	0.84
car	0.86	Did We View You?	<input type="radio"/> Yes <input type="radio"/> No
vehicle	0.85		
police cruiser	0.83		
strater	0.82		
stock car racing	0.82		

Watson sees...



Teaching Language to a machine



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- Bank Development Bank, Agriculture Bank of China, and Industrial and Commercial Bank of China, acting as Co-Lead Managers;
- Bank of Communications, Hong Kong & Shanghai Banking Corporation Ltd., and China Merchants Bank, acting as Managers;
- Bank of China in Schedule One hereunder, acting as Member Banks of the Syndicate;
- Construction Bank of China, Shenzhen Branch, acting as Agency Bank; and
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